

What You Need for Your Visit

Eye Physicians of Northampton accepts most insurance plans. We encourage you to contact your insurance provider and determine your coverage prior to your initial visit. In addition, our insurance specialists are available to answer any questions you may have. Please call (413) 584-6422 Ext. 103 for assistance.

When you call to schedule an appointment, please have the following patient information ready:

- Full name, including middle initial
- Your current phone number
- Your birth date
- Your physician's name and phone number for your referring doctor and primary care physician
- Your insurance card, along with the name and birth date of the subscriber
- The nature or reason for your call and purpose of appointment

INFORMATION FOR YOUR APPOINTMENT

To make your experience at Eye Physicians of Northampton go smoothly, please have the following information with you when you arrive for your appointment:

- Unless you plan to pay in full on the day of service, please have any referrals, insurance cards, or medical plans available (required).
- Your co-pay (if you have one) is required to be paid at the time of service
- Completed Patient Information forms that you will receive prior to your visit.
- List of any current medication(s) (how much you take and how often) and/ or drug allergies.
- Change of address/ phone number(s) if you have recently moved or made a change.
- Emergency contact and their phone number (required).
- Most surgical procedures require a separate visit in addition to the clinic visit.
- If this is your first appointment, please arrive 20 minutes early for preparation of your records and to complete paperwork.

FOLLOW-UP OR SURGICAL VISITS

If you require a follow-up visit or surgery following your initial visit, our staff will help you obtain the necessary information and pre-authorizations or pre-determinations from your insurance company. Insurance pre-authorizations or pre-determinations do not guarantee payment. If you have concerns about payment, we encourage you to contact your insurance carrier.